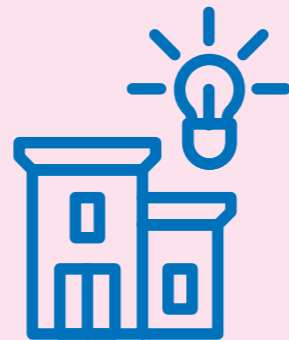


Summary

The Audit Committee is tasked with assessing whether the operational and financial objectives and targets set by the City Council have been achieved in the municipality and local authority corporation and whether the operations have been organised in an effective and appropriate manner. Here are some highlights of the results of the 2025 assessments and the Committee's recommendations.

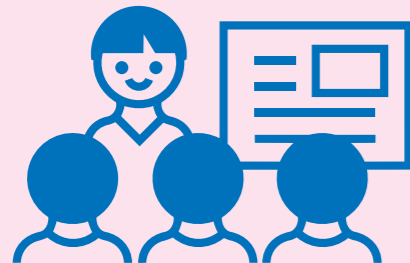
Heka has been able to control the increase of housing costs, but economic developments and energy price fluctuations make it difficult to control interest and heating costs.

The housing costs of ARA rental apartments administrated by Helsingin kaupungin asunnot Oy have been successfully controlled. Heka has managed to even out the sharp increase in rent levels. However, controlling the increase in housing costs is made difficult by economic fluctuations and Heka's limited ability to influence the City's new housing production and plot leases, energy prices and the tenant selection process. The Audit Committee recommends closer cooperation between Heka and the Urban Environment Division in the area of tenant selection in order to increase occupancy rates.



The objectives of the extension of compulsory education have been met, and young people's access to upper secondary education has improved.

The guidance of learners in compulsory education, their attachment to upper secondary education and the effectiveness of upper secondary education have been improved. Almost all learners in compulsory education are reached. However, there are differences between native and foreign-language speakers in terms of their transition into and participation in upper secondary education. The Audit Committee recommends strengthening the guidance and support provided to learners in compulsory education whose participation in education is below average.



The service quality of DigiHelsinki partly meets the objectives of the ownership strategy.

The City's subsidiary DigiHelsinki Oy started its operations on 1 January 2023. The basic services provided by the company function well, but further work is needed to develop digital services to meet customer needs. Based on the assessment, the division of responsibilities between the City and DigiHelsinki needs to be clarified. The Audit Committee recommends that the division of responsibilities between the City of Helsinki and DigiHelsinki be clarified, particularly in matters of data security.



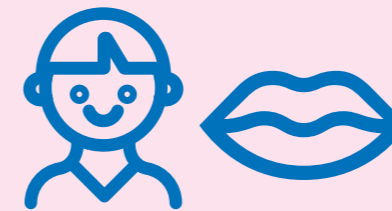
The City is carrying out appropriate disruption and crisis communication.

The aim of the City Strategy is to ensure broad preparedness across the City and create a basis for diverse functional capacity in different situations. The City's disruption and crisis communication process is adequate, but the Audit Committee recommends that exercises be regularly organised as planned.



Recreational and leisure time activities for children and young people have been promoted in line with the City's objectives.

Participation in after-school activities and the Finnish Model for Leisure Activities has increased. Engagement in the activities of the Finnish Model for Leisure Activities has almost doubled. However, not all families are reached despite communication and service guidance. The Committee recommends strengthening service guidance to steer schoolchildren with few leisure time activities towards hobbies and continuing measures to increase participation in after-school activities.



Oral health care for children and young people is largely provided in line with legislation and the City's policies.

The City has been providing more periodic check-ups for children and young people than required by law. However, some of those in need of support have not been reached by preventive services. There has been sufficient multidisciplinary cooperation between oral health care services and maternity and child health clinics, but little cooperation with school and student health care services. The Audit Committee recommends that measures be taken to increase the participation of young people of lower secondary school age and students in oral health examinations.

The provision of services to support the informal carers of elderly residents is broadly in line with the targets set for it, but informal carers only take around half of their statutory leave.

Services to support informal carers have been developed in recent years. The rate of informal carers taking their statutory leave has increased. However, a significant proportion of leave days are not taken because some informal carers feel that it is difficult to find suitable, high-quality care for the cared-for person during their leave. The Audit Committee recommends increasing communication about and access to the services available for informal carers and guidance towards these services.

The mental health and substance abuse services provided to children in care in child welfare institutions are not fully adequate.

Access to mental health and substance abuse services for children and young people in care in child welfare institutions has been strengthened. The mental health and substance abuse service chain for children and young people has also been developed. However, young people placed in child welfare institutions do not always receive adequate mental health and substance abuse services, and some are not in an appropriate place for their care. The Audit Committee recommends continuing cooperation with the Hospital District of Helsinki and Uusimaa (HUS) to find solutions to ensure access to mental health and substance abuse services for children and young people placed in care in child welfare institutions.

